

BURNLEY FC MASCOT PACKAGE 2024/25 – PLAYER EXPERIENCE

Terms and Conditions

How to Enter

1. Burnley FC's Player Experience Mascot Package (the "Package") is provided by Burnley Football & Athletic Company Limited, a company registered in England and Wales with company number 00054222, whose registered office is situated at Turf Moor, Harry Potts Way, Burnley, Lancashire, BB10 4BX (the "Club").
2. The Package is available via ballot only.
3. There will be two separate ballots during the 2024/25 season:
 - a) The first ballot registration period will open in July 2024 for matches being played between August 2024 and December 2024;
 - b) The second ballot registration period will open in November 2024 for matches being played between January 2025 and April 2025.
4. You may enter the ballot for a chance to win the Package if you are an adult and entering on behalf of a child:
 - a) who supports the Club;
 - b) who will be aged between 5 and 12 years old on the date of the match for which the child is selected as a mascot (the "Match"); and
 - c) of whom you are the parent or legal guardian.
5. In order to enter the ballot, and be in contention for a Package, you must register your interest during one of the two ballot registration periods via the Club's website.

Winners

6. Winners will be selected at random. The Club will contact winners promptly following the draw using the contact details provided upon registration and will provide payment details to the winner.
7. The winner will have 48 hours from being contacted by the Club to complete payment for the Package. If payment is not made within this time, the winner will forfeit their right to the Package and a new winner will be selected at random by the Club.
8. Full details of the price of each Package are available on the Club's website.
9. Any illness, disability or medical condition affecting the mascot, or any adult accompanying the mascot to the Match, together with any associated accessibility requirements, must be communicated to the Club at the time of paying for the Package.
10. A full itinerary will be made available to the winner five working days before the Match.

Consent

11. The winner consents to the Club taking photographs or video recordings of the mascot. You understand that the images and/or recordings may be used in various forms of media

including, but not limited to, print, digital, online, and social media platforms for promotional and marketing purposes.

12. The winner grants the Club the right to use, reproduce, edit, exhibit, display, distribute, create derivative works of and store copies of the photographs and/or recordings of the mascot, in whole or in part, without any compensation.
13. The winner releases and discharges the Club, its agents, employees, and all persons acting under its permission or authority from any and all claims, demands, or causes of action that the winner or the mascot may have by reason of this authorisation or the use of the mascot's image or likeness.

Match Day

14. The winner will be responsible for arranging and paying for travel to and from Turf Moor for the Match. Parking at Turf Moor cannot be reserved for the winner.
15. It is the winner's responsibility to arrive at Turf Moor in good time for the Match. The Club bears no responsibility for any disappointment arising from the winner's late or non-arrival on the day of the Match.
16. The date of the Match may change, and the Club makes no guarantee that the Match will be played at a particular time or on a particular date. Any change to the date of the Match will be communicated to the winners by the Club as soon as practically possible.
17. The availability of the Package is weather and safety permitting. In the event of conditions being deemed dangerous by the Ground Safety Officer, activities may be cancelled at short notice.
18. The mascot must attend the Match in the full 2024/25 Club junior home kit. Failure to do so may result in non-involvement on the day.
19. Football boots are permitted for walking out onto the pitch but must be taken off once the on-pitch experience has finished. Football boots must not be worn in and around the stadium.
20. The mascot must be accompanied by a parent or legal guardian at all times, except when in the tunnel area.
21. The Club respectfully requests that mascots **do not** ask players for their shirts at the end of the Match. The Club bears no responsibility for any disappointment arising from the mascot not receiving a player's shirt at the end of the Match.
22. The mascot, and any adult accompanying the mascot, must comply with the Club's ground regulations, ticket terms and conditions and any other policies or procedures communicated to the winner in advance of or during the Match.

Benefits

23. The Package includes the following benefits:

- a) free shirt personalisation when the winner buys a 2024/25 junior home shirt for the mascot;
- b) one adult matchday ticket and one junior matchday ticket (to be used by the mascot) for the Match;
- c) the mascot will feature on the big screen at the stadium;
- d) the mascot will feature in, and receive one copy of, the matchday programme;
- e) a group photograph featuring the other matchday mascots;
- f) the opportunity to walk out onto the pitch before kick-off with a Club player (to be selected by the Club); and
- g) digital photographs of the experience.

General

- 24. The Club will not be liable for any loss or damage suffered by the mascot or any accompanying adult arising from the Package unless such liability cannot be excluded or limited by law.
- 25. The Club reserves the right, without liability, to cancel, change, terminate or postpone the Package due to circumstances beyond its reasonable control.
- 26. The Package is non-refundable and non-transferable.
- 27. These Terms and Conditions are governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the English courts.